

MISSION, VISION, VALUES AND QUALITY POLICY

- **MISSION:** To improve the quality of life of children and young people with Cystic Fibrosis and make people aware about this severe disease.
- **VISION:** To become a national and international reference for families and entities related with Cystic Fibrosis.
- **VALUES:**
 - Innovation and search for excellence in the services offered to people with Cystic Fibrosis.
 - Social integration for all people with Cystic Fibrosis.
 - Equality of women with Cystic Fibrosis.
 - Continuous training of our professional staff.
 - Democratic participation of all the interest groups that make up the Foundation.
 - Commitment to the optimization of resources and environmental sustainability.
 - Transparency in management.
- **QUALITY POLICY:** The Direction of the Cystic Fibrosis Balearics Association sets a quality policy that provides a framework for establishing and reviewing quality objectives, which must be known and understood by all members of the staff. It engages the entity as a whole and all its members to comply with the requirements of the implanted system and to continually improve its efficiency, always in the context of the overall mission of the organization.
- The Cystic Fibrosis Balearics Association establishes its commitments under the premise of compliance with the “Responsibility in the management and social commitment standard” of the Develop Group, endorsed by Bureau Veritas, and the legal and regulatory requirements to which it is subject.
- Thus, considering the **Mission** of the Cystic Fibrosis Balearics Association of “improving the quality of life of children and young people with Cystic Fibrosis and making people aware about this disease”, its quality policy is based on the following commitments:
 - Make a continuous monitoring of the needs of users and their families to adjust his operation to them and to their demands in relation to services and ensure their satisfaction.
 - Work with professionalism based on the training of its staff and improving facilities and equipment.
 - Promote volunteer participation in various activities organized by providing information and tools to develop their role in a pleasant working environment.



- Provide information to its partners and sponsors, and the rest of society, so they can check the destination of received funds and thus show an image of seriousness, professionalism and transparency.
- Maintain a close liaison with the various media to provide regular information on all activities the Foundation carries out.