

Version	2
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## QUALITY MANAGEMENT

1. **PURPOSE:** To facilitate the social integration of people with Cystic Fibrosis by improving their state of health.
2. **MISSION:** To work to improve the quality of life of children and young people with Cystic Fibrosis, to spread the knowledge of the disease and to promote the environmental sustainability to improve the quality of air breathed by people with Cystic Fibrosis.
3. **VISION:** To become a national and international reference for families and entities related with Cystic Fibrosis.
4. **VALUES:**
  - a. Innovation and search for excellence in the services offered to people with Cystic Fibrosis.
  - b. Social integration for all people with Cystic Fibrosis.
  - c. Equality of woman with Cystic Fibrosis.
  - d. Continuous training of our team of professionals.
  - e. Democratic participation of all stakeholders that make up the Foundation.
  - f. Commitment to resource optimization and environmental sustainability.
  - g. Transparency in management.
5. **QUALITY POLICY:** The Patronage of the Respiralia Foundation sets a quality policy that provides a framework for establishing and reviewing quality objectives, which must be known and understood by all members of the staff. It engages the entity as a whole and all its members to comply with the requirements of the implanted system and to continually improve its efficiency, always in the context of the overall mission of the organization.  
 The Respiralia Foundation establishes its commitments under the premise of compliance of the Standard of “Excellence in management and social commitment” of the Develop Group, endorsed by Bureau Veritas.  
 Thus, considering the **Mission** of the Respiralia Foundation of “improving the quality of life of children and young people with Cystic Fibrosis, making people aware about this disease and promoting the environmental sustainability to improve the quality of air breathed by people with Cystic Fibrosis”, its quality policy is based on the following commitments:
  - Make a continuous monitoring of the needs of users and their families to adjust his operation to them and to their demands in relation to services and ensure their satisfaction.
  - Work with professionalism based on the training of its staff and improving facilities and equipment.



- Promote volunteer participation in various activities organized by providing information and tools to develop their role in a pleasant working environment.
- Provide information to its partners and sponsors, and the rest of society, so they can check the destination of received funds and thus show an image of seriousness, professionalism, and transparency.
- Maintain a close liaison with the various media to provide regular information on all activities the Foundation carries out.
- Promote the necessary actions to limit the negative impact of our activities on the environment and carry out those actions within our reach that partially or totally compensate for the damage caused whenever possible.

